

Excellent organisations achieve and sustain superior levels of performance that meet or exceed the expectations of all their stakeholders.

What is it?

The EFQM **Recognised for Excellence** is a recognition programme based on an external analysis of your organisation's overall performance and achievements. By applying the EFQM Excellence Model, you will understand how effective your current management practices are delivering the strategic objectives you have defined, and you will discover learning & improvement opportunities.

What are the benefits?



Who can apply?

Any organisation or a unit of large organisation can apply at any time, regardless of their location, size or sector. It is designed for those organisations or business units that are on their way to organisational excellence. You can contact EFQM to know if this is an appropriate for your organisation and its maturity level

How to apply?

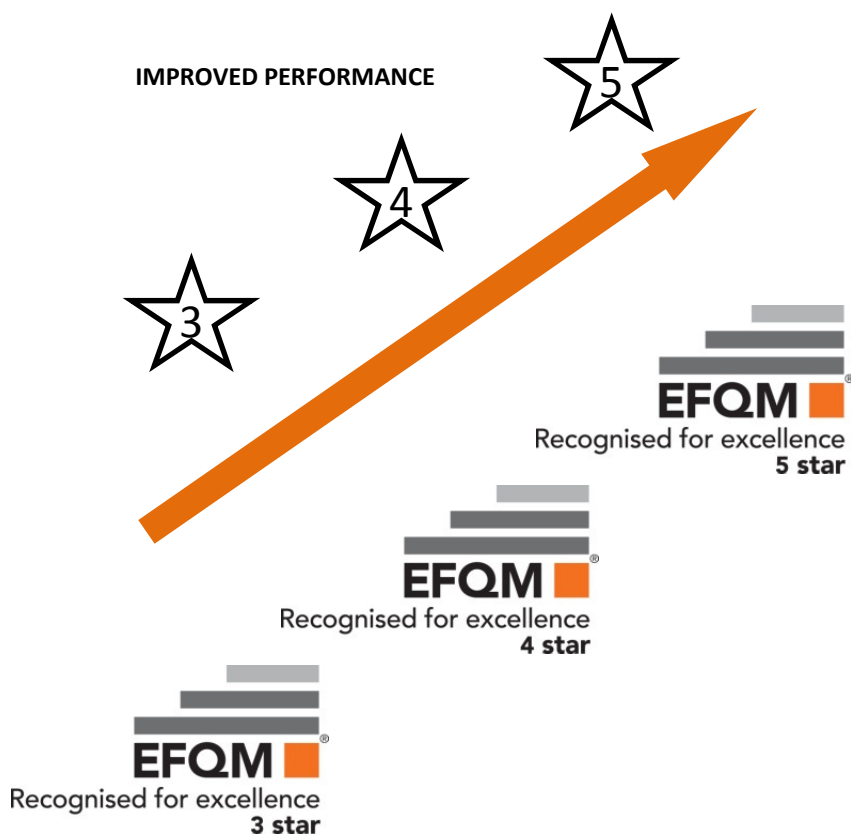
When applying, organisations will need to choose how they want the assessment to be performed.

Three different ways exist:

- Submission document
- Use of internal documentation
- Workshop

Stages of Maturity:

The programme recognises applicants whose score is confirmed at 300 or more points after the Assessor team has completed the site visit. Depending on your performance, you will be recognised with three, four or five stars.



Feedback

EFQM assessment feedback

- Is honest and direct
- Builds on clear understanding of the organisation, it's strategy and challenges
- Helps the organisation focus on what is important for its future
- Stimulates the identification of practical next steps and how to improve results

Successful Organisations:



The certificate

Recognised for excellence will provide you with evidence that your organisation is high-performing, able to innovate and to deliver excellent results.

This accreditation will be valid for 2 years during which you will also benefit from:

- The use of the recognised for excellence logo in your commercial and promotional documents proof
- Visibility through your organisation's name in:
 - EFQMs database on our website
 - EFQMs newsletter spread out to all of our members
 - EFQMs recognition book

Fee structure

	Price
EFQM Member	€ 9 000
EFQM Non-Member	€ 11 700

*Excludes the costs for Assessor travel & accommodation. Contact the EFQM for more details
This is valid for organisation with one site or a small number of sites in the same geographic area. for other scope, please contact EFQM.*

EFQM MODEL 2010

The EFQM Excellence model 2010 is an holistic management framework with a strong focus on delivering key results, stimulating innovation, ensuring sustainability and meeting the expectations of stakeholders. It helps an organisation to become more future focused and adapt to changes in their operational environment.

Some of the key benefits in different levels of the organizations are:

- For Leaders
 - It provides a framework to help them develop & deliver their strategy
 - Helps them identify, prioritise and support improvement initiatives
 - They develop a unique culture where excellence is the norm
- For Management
 - They see the link between the strategy and the day to day activities
 - They engage employees in change activities
 - They lead improvement activities
- For Employees
 - It increases their engagement by enabling input & involvement
 - They gain a better understanding of how their actions contribute to the ongoing success of the organisation

If you would like more information or if you would like to apply, please contact:
EFQM Tel: +32 2 775 3511 - Fax: +3 2 775 3535 - levels@efqm.org - www.efqm.org